

Twin Falls Pool FAQ's

- ***How often is the pool cleaned?***

The pool is cleaned by a professional pool company three times per week. Cleaning includes a variety of contracted requirements to clean, vacuum and maintain chlorine residual and pH level of pool water to meet State, County, and City health requirements. On Thursdays, the pool is super chlorinated. For this reason, the pool is closed on Thursdays.

- ***How does the HOA monitor the pool?***

There are five cameras in the pool area providing 24 hour surveillance for the pool, splash pad and common areas from various vantage points. Each residents access fob has a unique identifier. When the fob is used to enter the pool area, a time stamp is recorded into a database that retains the history of access for the fob.

- ***Clarifications on unaccompanied minors.***

Pool Rule: Children under age 12 are not permitted in the pool area without adult supervision.

- ***Can my child age 12 or older enter the pool without an adult?***

Yes, provided your child has a pool access fob

- ***Can my 12 year old bring my child age 11 or younger to the pool?***

No, children age 11 and under must be accompanied by a legal aged adult, 18 or older

- ***Can my child age 12 or older bring a guest, aged 12 or older to the pool?***

No, all guests should be accompanied by a legal aged adult resident

- ***Clarifications on pool access***

Residents of Twin Falls (black fobs) with activated access fobs have access to the pool area during the posted pool hours. Temporary access negotiated by Meritage is also granted to Creekside Farms (green fobs) residents.

- ***My neighbor doesn't have a fob, can he use mine for the weekend?***

No. Your access fob is for your household. Sharing the fob with anyone else is considered an access violation

- ***I don't want to have to jump out of the pool to let my child back into the pool area after he/she leaves the splash pad or retrieves something from home. Can I just place something on the gate to prop the gate open?***

No, the gate should return to a closed, locked state after each entrance/exit. Use of any object to manipulate gate access will result in immediate deactivation of your pool access fob.

The HOA Board will continue to monitor the new pool SAYOR process. If the violations are not quickly stabilized and pool rules adhered to, we will seek to make the adjustments and decisions to reduce pool hours and re-establish paid lifeguards to the pool.