

MONTGOMERY COUNTY MUNICIPAL UTILITY DISTRICT NO. 110

17495 Village Green Dr.
Jersey Village, Texas 77040
832-467-1599
832-467-1610 fax
WWW.EDPWATER.COM

Dear New Customer:

Welcome to the Montgomery County M.U.D. No. 110 Water District. The following information is being provided to help you become familiar with the policies and procedures related to your sewer service.

Following are some of the costs associated with services provide by **Montgomery County M.U.D. No. 110**. To establish service with the District a \$75.00 security deposit is required. The District requires a non-refundable \$30.00 application fee be paid at the time of application for service. Please return the deposit and application fee along with the completed application for service. We will not be able to establish service in your name until all of these items are received in the office. Please call the office for your payment options. The deposit will be refunded following the due date of your final bill.

Rates for Sewer Service \$55.00 Flat Rate

The rates listed above are applicable at the time this letter is presented but are subject to change at any time.

Your due date is the 15TH of each month. A 10% penalty will be assessed if payment is received after the due date. This amount is shown in the "After Due Date" block on your bill.

If your account is 30 days past due at the time current bills are generated, a termination notice will be sent to your address. At this point a \$15.00 fee will be assessed to your account and all charges (including current charges) are due to avoid termination of your service. Should full payment not be received as directed on the letter, your service will be disconnected. Should service be disconnected, a \$200.00 fee will be added to your account. Full payment will be required to restore service, payable by money order or cashier's check only. A \$30.00 charge will be assessed on all checks returned by the bank.

Montgomery County M.U.D. No. 110 has contracted Best Trash to provide trash collection services. If you have any questions about trash services, please call Best Trash customer service line.

1-281-313-2378

The District's operator is EDP (Environmental Development Partners). You can contact them at **832-467-1599**. Emergencies are responded to 24 hours a day. Billing questions and non-emergency calls are taken Monday through Friday 8AM to 5PM. Please do not hesitate to call with any questions, concerns, or service problems. We are here to help.

Payments can also be dropped of at: 17495 Village Green Drive, located near Jones Rd. and HWY 290.

10/06/2022



**RESIDENTIAL
APPLICATION FOR SEWER SERVICE**

NAME OF DISTRICT: Montgomery County M.U.D. No. 110 DATE: _____

ADDRESS FOR SERVICE REQUEST	STREET ADDRESS		CITY		
			ZIP		
NAME OF APPLICANT			TELEPHONE		
DATE TO BEGIN WATER SERVICE					
BILLING ADDRESS	INDICATE IF SAME AS ABOVE				
RENT, OWN OR MANAGE HOME? (CIRCLE ANSWER)	RENT / OWN / MANAGE (Please provide Lease Agreement or Settlement Statement or Management Agreement.)	EMAIL ADDRESS			
EMPLOYMENT	COMPANY		ADDRESS		
	TELEPHONE				
PREVIOUS ADDRESS	STREET		CITY, STATE, ZIP		
DRIVERS LICENSE	STATE	NUMBER/ Must provide copy photo ID/License.			
FEES (FOR DISTRICT USE ONLY)	CSI PASSED	DEPOSIT Owner-\$75.00 Tenant-\$75.00	APPLICATION FEE \$30.00	FEES PAID \$	DATE

- APPLICANT MUST SUBMIT FULL PAYMENT FOR ALL FEES AND DEPOSIT WITH APPLICATION.
- PLEASE CALL THE OFFICE FOR PAYMENT OPTIONS.

APPLICANT'S FAILURE TO ADHERE TO ALL REQUIREMENTS CONTAINED IN THE DISTRICT'S RATE ORDER MAY RESULT IN FINES, PENALTIES AND A DELAY OR DENIAL OF SERVICE ESTABLISHMENT. A COPY OF THE DISTRICTS RATE ORDER IS AVAILABLE UPON REQUEST.

SIGNATURE:

DATE:

PRINTED NAME:

PLEASE MAKE CHECK OR MONEY ORDER PAYABLE TO: Montgomery County M.U.D. No. 110



Listed below are our available options for your convenience:

- **Online Customer Portal:** Customers can create an account by visiting www.edpwater.com and following the instructions below. Make individual or automatic payments online for a \$1.00 fee, when paying by eCheck from a bank account or a 3% fee when paying by credit or debit card.

How to create an account:

1. Go to www.edpwater.com
2. Click on Pay Your Bill, select your water District's name
3. Click on PAY ONLINE NOW
4. Click on Sign up now
5. Follow online instructions beginning with your security code from your most recent water bill.

We hope you enjoy the new features which include:

- Viewing real-time balance & transaction history
- Viewing current and past billing statements
- Viewing your water use history
- Updating your mailing address
- Signing up for eBilling

- **Live Agent Assisted Payments:** 832-467-1599 (M – F, 8AM – 5PM)
- **By Mail:** Enclose payment stub with your check or money order in the return envelope provided. Please allow ample time to ensure delivery before the due date. **Mail your payment, addressed to the District, to P.O. Box 3264, Houston, TX 77253-3264.**
- **In Person:** Our office location is 17495 Village Green Drive, Houston, TX 77040.
- **Night Drop Box:** The office has a drop box slot on the front door. Please insert a check or money order, along with the payment stub, in the return envelope. Our payment processing department will post the payment the following business day.
- **Online Bill Pay Through Your Financial Institution:** Payments can be made via your at-home internet service. Please allow 7-10 business days, prior to the due date, for the payment to be received.

**For more information or assistance with registration,
Call EDP at 832-467-1599
Monday – Friday, 8:00am to 5:00pm CST**